Educational Developer: Characteristics, Skills, Knowledge, and Abilities

For someone looking at developing skills, knowledge and abilities in educational development, this chart outlines many of the core areas.

ATTRIBUTES AND QUALITIES (BE)

Commitment to Improving Self

Self-Awareness and Self-Regulation Learning and Continuous Growth Open to Criticism Adaptable

Professional Conduct

Respectful Inclusive in Interactions and Communications Team Player, Collaborative

Exhibits Diplomacy, Trust and Empathy

Management of Work Duties

Manages Time

Open and Receptive to New Experiences

Independent Reliable

Creative

KNOWLEDGE, SKILLS AND ABILITIES (KNOW)

Teaching and Learning

Teaching, Learning and Technology Literature
Teaching and Learning Competencies
Curriculum Development and Learning Design
Technology Competencies

Educational Development

Educational Development Literature, Core Components Understands Organization Culture and Challenges Reflective Practitioner

Facilitation and Change Management

Principles and Practices of Change Management
Listening and Questioning Skills
Consulting Skills
Conflict Resolution Skills/Mediation Skills
Team Building and Team Building Processes

Planning and Project Management

Planning and Project Management Skills Critical Thinking and Problem Solving Skills Skills in Outreach and Marketing of Offerings

APPLICATIONS OF LEARNING (DO)

Teaching and Learning Applications

Applies Skills Gained through years of PSE Teaching Experiences
Designs Pedagogically-Sound Courses; Assists Faculty Design Similar
Use Appropriate Teaching Strategies for Student Learning
Good Pacing and Timing of Facilitation and Teaching
Engages in Scholarly Teaching and Learning Activities
Updates and Reflects through Teaching Portfolio

Educational Development Applications

Undertakes Faculty Support Requests and Consultations
Designs, Develops and Deploys Workshops, Learning Sessions, Offerings

Facilitation and Change Management Activities

Connects and Consults with Students, Faculty, Administration
Facilitates Change through Institutional Initiatives
Communicates Effectively
Plays a Role within Institution on Change Activities and Initiatives

Planning and Project Management Activities

Plans and Implements Activities, Tasks and Work Duties
Manages Projects, Keeps on Track, Reports Out, Conducts Assessments
Markets and Promotes Offerings in Variety of Ways
Applies Program Development and Evaluation Strategies

Liesel Knaack, August 2017 Attribution: Additions and changes to a similar chart found in McDonald, J., Kenny, N., Kustra, E., Dawson, D., Iqbal, I., Borin, P., & Chan, J. (2016). Educational Development Guide Series: No. 1. The Educational Developer's Portfolio. Ottawa, Canada: Educational Developers Caucus. Educational Development Guide No. 1 by Educational Developers Caucus is licensed under a Creative Commons Attribution 4.0 International License. Available for free from https://www.stlhe.ca/resources/educational-development-resources/educational-development-guides/